**QUALITY & ENVIRONMENTAL POLICY**

It is the policy of **Project Vision** to maintain a quality system designed to meet the requirements of ISO 9001:2015 & ISO 14001:2015 (or any other standard in line with Annex SL Structure) in pursuit of its primary objectives, the purpose, and the context of the organisation.

It is the Quality policy of **Project Vision** to:

* strive to satisfy the requirements of all our customers, stakeholders and interested parties whenever possible, meeting and exceeding their expectations.
* Make the details of our policy known to all other interested parties including external where appropriate and determine the need for communication and by what methods relevant to the business management system. These include but not limited to customers and clients and their requirements are documented in contracts, purchase order and specifications etc.
* comply with all compliance obligations, codes of practice and all other requirements applicable to our activities including the nature, scale and environmental impacts of its activities, products and services.
* the reduction of hazards, prevention of injury, ill health, protection of the environment, including prevention of pollution, sustainable resource use, climate change mitigation and adaptation, the protection of biodiversity and ecosystems and any other specific commitments which are relevant to the context of the organisation.
* Comply with all legal requirements, codes of practice and all other requirements applicable to our activities
* The reduction of hazards, prevention of injury, ill health, and pollution.
* provide all the resources of equipment, trained and competent staff and any other requirements to enable these objectives to be met.
* ensure that all employees are made aware of their individual obligations in respect of this quality & environmental policy.
* maintain a management system that will achieve these objectives and seek continual improvement in the effectiveness and performance of our management system based on “risk”.

This quality, environmental and information security policy provides a framework for a setting, monitoring, reviewing, and achieving our objectives, programmes, and targets

Customer Service is an essential part of the quality, environmental and security process and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of quality, environmental and information security, and its impact on customer service.

To ensure the company maintains its awareness for continuous improvement, the business management system is regularly reviewed by “top Management” to ensure it remains appropriate and suitable to our business. The business management system is subject to both internal and external annual audits.

**Scope of the policy**

The scope of this policy relates to use of the database and computer systems operated by the company at its office in Milton Keynes, in pursuit of the company’s business of providing infrastructure, cable and security services. It also relates where appropriate to external risk sources including functions which are outsourced.

Top management

Tom Redmond Tom Redmond 25/08/2021

James Clark James Clark 25/08/2021

Patrick Redmond Patrick Redmond 25/08/2021